Managed internet service for your business continuity

Protect the capability that keeps your business moving: always on, high-bandwidth fibre internet, with 24-hour management and hardware maintenance from our own engineers right here in Northern Ireland.

Peerless Internet from eir Business NI is the perfect way to ensure continuity for one of your most vital business services. For companies of any size, an interruption in access to the web, e-mail or cloud-hosted applications can have a devastating effect on sales, customer service and your company's reputation. Our 24-hour Network Operations Centre in Belfast manages every aspect of your Internet service, including hardware upgrades, at a cost-effective price point.

Superfast connectivity at fibre speeds

With speeds from 30 Mbps to 1Gbps, our managed Internet service gives you the fibre speeds you need, anywhere in Northern Ireland, for a fixed monthly fee. Plus, the service is provided over a flexible data link that helps future-proof your IT infrastructure and with options to provide a single or dual carrier diverse internet links providing up to 99.99% availability.

Your Internet uptime, guaranteed

eir is the preferred Internet service provider of more Fortune 500 companies than any other business ISP on the island of Ireland. Our service offers the speed, responsiveness and low latency of a truly business-class service, at symmetric speeds. Our experienced engineers monitor the health, availability and throughput of your Internet connection 24 hours a day from our headquarters in Belfast, and our proactive, ITIL-certified processes allow us resolve issues before they impact your business.

Building on eir's fibre network

Peerless Internet from eir Business NI is a business-class fibre Internet service and offers the best reach of any Internet Service Provider on the island of Ireland. eir hosts the INX (Internet Exchange) within Ireland, so traffic destined for content providers such as Google will not need to traverse the Internet backbone. This means improved latency and better performance for your business

Freedom to focus on your core business

Free up your internal resources to focus on your core business, while we take care of connectivity and maintain your Internet hardware throughout its lifespan.

Managed Web security services to protect your business

Secure your internal network against Internet threats with our optional managed firewall services. Also, ask us about web content security features such as white listing, blacklisting and access control, to help you enforce company policy regarding access to social media and other leisure websites.

Key benefits are:

Business continuity from a monitored and future-proof internet connection.

Cost savings from an internet connection offering high bandwidth at cost-effective prices.

Ability to focus on core business and no need to worry about performance, hardware and security.

Your questions answered...

What Service Level Agreements are available?

Peerless Internet from eir Business NI is a flexible, uncontended, symmetric fibre connection, rapidly scalable to meet seasonal bursts in bandwidth requirements, up to a maximum of 1Gb per second. Service Level Agreements are customised for your requirements, including business-hours as well as 24-hour SLAs, governing Mean Time to Repair (MTTR), circuit availability and circuit quality. For more information, speak with your eir Business NI account manager.

Does Peerless Internet from eir Business NI include hardware?

Yes. We handle installation, configuration, maintenance and replacement of your Cisco router, ensuring your customer premises equipment is optimised across its lifetime. eir has the largest number of Cisco certified engineers in Northern Ireland, dedicated exclusively to our business customers.

What resources are located in the eir Network Operations Centre?

Our 24-hour Network Operations Centre is local to your business, located in Belfast, staffed by our own highly experienced engineers who follow ITIL-certified processes. We commit to a very high standard of customer service, with a single point of monitoring for all your devices, interfaces, network utilisation, error and configuration management.

What options are available on the managed Internet service?

We offer DNS migration and management services, with transition consultancy to assist with the cutover to the new service. Managed Internet security services are also available, including managed firewall plus web content services including white listing, blacklisting and access control.

What access speeds are offered?

Managed Internet service is available at the following symmetric speeds:

Product	Download	Upload
	Mbps	Mbps
Small Business	30	30
Business	100	100
Enterprise	1000	1000

Superfast speeds of up to **1Gb**

Want to know more?

For more information please:

call **0800 039 2000**

email **enquiries@eir.co.uk**

speak to your **Account Manager**

visit **www.eir.co.uk**